

Castrol® 2024 Complete Satisfaction Program

OFFICIAL PROGRAM RULES

(As printed on the Mail-in vouchers for consumers)

Purchase: A qualifying Castrol® oil change at this dealership.

Receive: By mail a **checkpon, by email** a virtual coupon in the qualified amount, made payable to the dealership.

All Dealerships (Except Volvo):

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CASTROL BRAND	COUPON VALUE	COUPON EXPIRATION DATE
Castrol® GTX	\$5 off next oil change	6 months after invoice date on repair order
Castrol® GTX Full Synthetic	\$10 off next oil change	9 months after invoice date on repair order
Castrol® EDGE®	\$15 off next oil change	12 months after invoice date on repair order
All Dealerships (except Volvo)		
CASTROL BRAND	COUPON VALUE	COUPON EXPIRATION DATE
Castrol® GTX Full Synthetic	\$10 off next oil change	9 months after invoice date on repair order
Castrol® EDGE®	\$15 off next oil change	12 months after invoice date on repair order
Volvo Dealers Only		
CASTROL BRAND	COUPON VALUE	COUPON EXPIRATION DATE
Castrol® EDGE® Professional V 0W-20	\$15 off next oil change	12 months after invoice date on repair order
Castrol® EDGE®	\$15 off next oil change	12 months after invoice date on repair order

- REDEMPTION INSTRUCTIONS:** 1. Redeem your rebate online at www.CastrolCompleteSatisfaction.com or mail this official voucher, completely filled out and not stapled, to the address listed. No reproductions accepted. 2. Proof-of-Purchase required: Copy of all pages of dealership receipt (repair order) indicating dealership name, price paid, date of oil change service, VIN and brand of Castrol oil. Credit card receipts are not valid proof-of-purchase for this program. FREE and prepaid oil changes are NOT valid for this program. Submissions must be postmarked within sixty (60) days from oil change service. Receipts dated **before 1/1/24** or **after 12/31/24** will not be accepted. **LIMITS:** One voucher per vehicle for each qualifying purchase of a Castrol oil change, with a maximum of three (3) redemptions per vehicle during the promotional period of 1/1/24 through 12/31/24. Expiration dates are printed on the coupon. Use of fictitious names, addresses or VINs to fraudulently obtain additional coupons is a violation of federal law and may result in prosecution and a term of imprisonment, fine or both. Trading or selling proof-of-purchase is strictly prohibited. This offer may not be published

without written permission from BP Lubricants USA Inc. Void where prohibited, taxed or restricted by law. Offer good in the USA only. Only requests submitted individually by consumers will be honored. Requests from clubs, organizations or P.O. boxes will not be honored. NO BULK SUBMISSIONS or submissions by dealers on behalf of consumers permitted. Dealerships violating the promotion rules will not have their submissions honored and may be barred from participating in the promotion in the future. This offer may not be combined with other Castrol motor oil offers. Quantities are limited. Offer valid while supplies last. BP Lubricants USA Inc. reserves the right to cancel this program at any time without notice. Allow 8-10 weeks from submission date for shipment/email of your coupon or checkpon. Requests must be postmarked no later than 1/15/25 and received by 1/31/25. Offer expires 12/31/2024.